



Standards testing made simple

Benefits:

- > Onboard new customers faster
- > Customer self-service model offloads support teams
- > Reduce expensive end-to-end testing cycle
- > Monitor onboarding with accuracy, consistency and predictability
- > Maintain and share high quality test messages

MyStandards Readiness Portal

Testing in the cloud for faster customer onboarding

The MyStandards Readiness Portal is a web application that simplifies customer onboarding and migration by providing customer-facing standards testing capabilities.

All your counterparties can test against the messaging formats you published on MyStandards, online at the click of a button while you can fully monitor progress and help them along the way.

Ensuring specification compliance when onboarding new customers is costly due to the labour intensive nature of the process and the many possible implementation pitfalls. Testing solutions are typically hard to set up and standards-related questions are an undeniable burden to customer service. You can never be sure that the testing has been done properly before the final end-to-end testing cycle, and this can result in significant costs and delays.

Five minutes to set up

The MyStandards Readiness Portal is an Internet application that can be deployed independently from the associated connectivity. There is no local footprint, so the solution can be made available to your customers in five minutes.

All your customers need is a free MyStandards account and they can start testing against your guidelines immediately.

Fully driven by your guidelines

The solution is fully integrated with MyStandards, where you can formally define all your specifications. You can document all your existing specifications in the different markets you are serving and for the business processes you are supporting.

Every specification defined in MyStandards can be tested against, either internally (to review your own implementations and the consistency of your documentation) or externally (to make it simpler to do business with you).

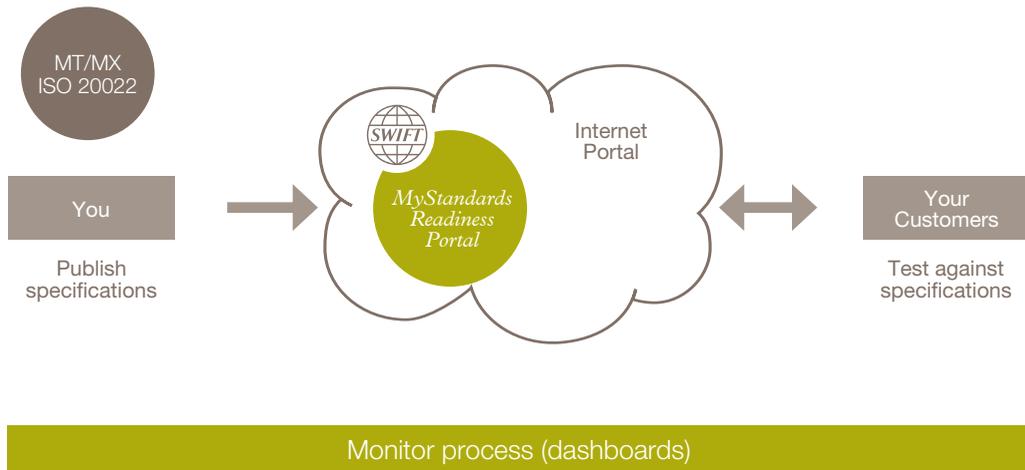
A tailor-made experience for each customer

You can create new portals for each individual customer (for example, for a dedicated scope of onboarding) or generic portals for categories of customers (for example, in a certain market). This streamlines the user experience as customers will only be provided with relevant information.

You can also configure the support channel per portal to make sure that customer queries reach the right teams.

This combination of features provides a state-of-the-art customer experience when doing business with you.

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Documentation only one click away

When testing against the specifications, your customers can always cross check with the documentation in MyStandards.

When they encounter an error at the level of a particular field, they receive a business message describing what is wrong and a simple click takes them to definition of that field in the MyStandards business documentation. This really transforms your business documentation into a help function for various onboarding scenarios.

Once the error has been clarified, the message can very easily be modified online and retested immediately.

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This very short feedback loop makes the whole process highly efficient.

Shared view of progress

You can monitor the progress of your customers and see what they have tested and what the results have been so far. In particular, the coverage analysis feature lets you know how extensively they have been testing against your specifications.

This will identify, for example, that a particular business option has never been tested and that will give you a prompt to ask the right questions early in the process.

This shared view of progress gives you an objective basis to have informed discussions with your customers and helps avoid any surprises later on.

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Internal benefits

Besides using the service in the same way as customers do to validate internal implementations, there are also additional benefits you can get internally.

First of all, making the specifications testable reduces the distance between the business and IT teams in your organisation and gives them a solid basis for collaboration.

On top of that, the application helps you manage your sample libraries by automatically detecting invalid and duplicate messages, which is particularly useful when you maintain the specifications.

Last but not least, you can validate the coverage of your own testing samples and detect gaps in your testing scenarios.

For more information, please visit www.swift.com/mystandards, contact your SWIFT account manager or email us at mystandards@swift.com.