



SWIFTSmart Interactive eLearning experience

A training solution for everyone, everywhere

Practical, convenient and efficient, eLearning has become the best approach when it comes to providing large and global communities with training as it allows for easy dissemination of information across the globe. At the same time, organisations are also looking at creative solutions to downsize their training budgets, while maintaining the same learning quality. eLearning therefore comes as a valuable and powerful solution, and brings along other benefits: continuous access, personalised learning experience, and minimal disruption on day-to-day business activities.

By making a transformational shift towards eLearning, leveraging current best practices and the latest technology, SWIFT provides an effective training channel for all users wherever and whenever it is needed.

Benefits

Self-paced learning

Reduce day-to-day risk by increasing staff's operational knowledge

Faster onboarding of new employees, growing knowledge of experienced staff, preparing for future roles

Minimise disruption on day-to-day business and increase productivity of staff

Decrease calls into support which saves time and money

Features

Available anywhere, anytime and from any device

Customised learning experience based on user preferences, personalised settings and learning behaviour

Available in all major languages

Modular build, comprehensive learning paths and downloadable training analytics

Content continuously updated to cover critical and latest industry topics

A new 24/7 interactive online experience

SWIFT has created SWIFTSmart to help users understand and use SWIFT. You can now train your staff worldwide from the comfort of their desk. Simply connect through swift.com.

SWIFTSmart is a training experience that offers modular content where short learning objects can be consumed individually or in learning paths, adapted to user profiles and behaviours. Animations, exercises, quizzes, videos and assessments further contribute to an enjoyable experience and optimise knowledge retention.

More than just content; a wide range of features, topics and languages

From introductions to SWIFT to advanced instructions on payments systems and from SWIFT message standards for payments, trade, treasury and securities to SWIFT software and connectivity; SWIFTSmart gives you the flexibility to train your staff anytime, anywhere, and from any device. The courses are organised in learning paths adapted to user profiles and learning behaviours. SWIFTSmart is also a powerful tool to ensure your staff keeps up-to-date with new standards releases, plans system upgrades on time or prepares for industry programmes as these key milestones are being regularly flagged on the platform.

In addition, the platform and the most used courses are already available or currently being translated into different languages (English, German, French, Italian, Japanese, Portuguese, Russian, Spanish, Chinese) for effective learning.

How to start using SWIFTSmart?

- Available to all employees within a SWIFT connected organisation and registered providers.
- Accessible from any device through your swift.com account.
- No software installation needed. SWIFTSmart is accessible from any desktop or mobile device as soon as you have activated your swift.com account.
- Click [here](#) and follow the steps to create a swift.com account and start using SWIFTSmart.

SWIFT training

Next to SWIFTSmart, SWIFT also offers tailored trainings and certifications. Download our Training catalogue and discover the entire SWIFT training portfolio:

[Download the SWIFT Training Catalogue](#)