

## Standards Upgrade

*One of SWIFT's new proactive support options*



*Peace of mind for  
your annual Message  
Standards Release  
patch installation*

### Benefits

- > Preparation, set-up and post installation support
- > Includes a free Operational Check-up support option
- > Verification and validation of results

Every year, SWIFT deploys a new Standards Release for FIN messaging. These changes have to be implemented on your SWIFT Alliance Access interface through a mandatory patch installation. The patch introduces and implements all required changes to support the new standards.

Preparation is key for a smooth upgrade, and this process often adds an extra burden on your operations department. With this new proactive support option you have peace of mind while SWIFT provides you complete end to end support to successfully complete the Standards release patch installation.

### How can SWIFT help?

SWIFT prepares, installs, configures and tests the results of this patch installation process. To ensure proper preparation our SWIFT expert will check several parameters prior to the installation of the new Standards Release patch and prepare a report on your impacted messages.

### Who is it designed for?

SWIFT users with one or multiple Alliance Access systems who want to be well prepared and benefit from a remote Message Standards patch installation or upgrade.

### How does it work?

This option has 4 components, which will be executed under the guidance of a SWIFT expert:

- A pre-analysis of your system environment
- Investigation and reporting on all impacted message types for the current year
- Remote installation of the Standards Release patch on your Alliance Access Test environment.
- Follow-up on the results with a standard NAK(Negative acknowledgement) report

### Ready to order?

Contact your SWIFT account manager or go to [www.swift.com/support](http://www.swift.com/support) to order. You can also view our full range of support options here.