



# SWIFTSmart

## New eLearning experience

A training solution for everyone, everywhere

### Benefits

- Reduce day-to-day risk and increase automation of operations
- Optimise staff knowledge through faster onboarding of new employees or enhancing knowledge for future roles (personal growth)
- Minimise disruption on day-to-day business and increases productivity of staff
- Decrease calls into support which saves time and money

### Features

- Available anywhere, anytime and from any device
- An interactive social learning platform including user forums where experiences can be shared
- Customised learning experience based on user preferences, personalised settings and learning behaviour
- Available in all major languages
- Modular build, comprehensive learning paths and downloadable training analytics

Amid today's technological advancements, demands to enhance learning and performance within your organisation along with the mounting pressure to downsize training budgets, there is a need for a solution.

eLearning is a practical, convenient and efficient method for training which allows for easy dissemination of information across the globe. By making a transformational shift towards eLearning, leveraging current best practices and the latest technology, SWIFT can provide an effective training channel for all users wherever and whenever it is needed.

### A new 24/7 interactive online experience

SWIFT has created SWIFTSmart to help users understand and use SWIFT. You can now train your staff worldwide from the comfort of their desk. Simply connect through [swift.com](http://swift.com).

SWIFTSmart is a training experience that offers modular content where short learning objects can be consumed individually or in learning paths, adapted to user profiles and behaviours. Animations, exercises, quizzes, videos, assessments further contribute to an enjoyable experience and optimise knowledge retention.

### More than just content; a wide range of features, topics and languages

From introductions to SWIFT to advanced instructions on payments systems and from SWIFT message standards for payments, trade, treasury and securities to SWIFT software and connectivity; SWIFTSmart gives you the flexibility to train your staff anytime, anywhere, and from any device. These courses are organised in learning paths adapted to user profiles and learning behaviours. This interactive platform also administrates, documents, tracks, reports and delivers a full catalogue of digital courses and social learning.

In addition, the platform and the most used courses will be translated in nine languages (English, Spanish, French, Mandarin Chinese, Japanese, Russian, German, Portuguese, and Italian) for effective learning.

### SWIFTSmart roadmap

Post a successful proof of concept with 11 institutions across the globe, the SWIFTSmart concept was introduced to customers in April 2016. We continue to showcase the solution through customer events such as Sibos, where our demonstration and some training-modules can be trialled and tested. While the full portfolio is expected to be available via the eLearning platform in 2017, a first set of modules, "Introduction to SWIFT" learning curriculum is available at <http://www.swiftinstitute.org/education>

#### Experiment with SWIFTSmart

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<http://www.swift.com/swiftsmart>

(Users must have a valid swift.com account to access SWIFTSmart)