



RTGS RENEWAL PROGRAMME: SWIFT INFORMATION SESSIONS FAQ

September/October 2022



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I. Housekeeping		
No.	Questions	Answers
1.	Will all the forms needed be available only on SWIFT.com?	Yes, all forms are available on the dedicated ordering page of Bank of England on swift.com: https://www.swift.com/myswift/ordering/order-products-services/bank-england
2.	How will the meeting recording and slide deck be shared?	<p>The Bank of England (BoE) shared this material following each meeting, please email RTGSReadiness@bankofengland.co.uk if you would like a copy.</p> <p>SWIFT has also created a FAQ document, and this has been published on the e-ordering page on SWIFT.com, dedicated to BoE services.</p> <p>In addition, the Getting Started Guides are now available on the page.</p>

II. Order forms/Service subscription		
No.	Questions	Answers
1.	When I need to register to the various services, do I need to access the ordering page on the Bank of England website or the one on SWIFT.com?	It is on the SWIFT.com page (https://www.swift.com/myswift/ordering/order-products-services/bank-england). Please consult the Getting Started Guide document published on swift.com, under the dedicated ordering page of Bank of England (https://www.swift.com/myswift/ordering/order-products-services/bank-england).

		The guide document in section 2 provides detailed information on the timelines of the registration process.
2.	We have subscribed to InterAct to be able to receive ISO20022 messages from November this year for CBPR+. Is this the same service being described?	You have subscribed to the FINplus SWIFTNet service (swift.finplus) which uses InterAct for CBPR+ defined messages. The BoE has created its own SWIFTNet service (boe.stg.iast) which uses InterAct for BoE defined ISO messages. Therefore you must register separately to the BoE's SWIFTNet pilot/live services.
3.	What does the o=bic8 in the Distinguished name represents?	o=bic8 in the DN represents the institution/SWIFT User BIC8 to subscribe to the service
4.	Can we please have a link to the registration form that is not through the SWIFT website?	This is housed only on SWIFT site. You can access it by subscribing to swift.com.
5.	Is there any cost associated with applying to these services?	Access to these services is cost free.
6.	Why you have a requirement for these forms by the 22 December given that testing doesn't actually start till Q2 2023?	This is to allow time for the service to be implemented, and then for users to set up in good time for the connectivity testing phase.
7.	The submitted e-orders have been rejected. Can you please explain why?	<p>Common issue is an incorrect date in the "Preferred implementation date" field of the e-order form. Please note below the correct implementation dates for the e-order forms:</p> <ul style="list-style-type: none"> • boe.rti.wa!pe - 21 January 2023 • boe.rti.wa!pu - 21 January 2023 • boe.stg.iast!pe2 - 01 April 2023 • boe.stg.iast!pu2 - 01 April 2023

		<p>Rejection can be also due to the incorrect indication of the Requestor/Responder DN (Distinguished Name) and/or user category.</p> <p>Please consult the Getting Started Guide document published on swift.com, under the dedicated ordering page of Bank of England (https://www.swift.com/myswift/ordering/order-products-services/bank-england). The guide document in section 2 provides detailed information on how the order forms must be completed.</p>
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III. WebAccess service BERTI (Bank of England Real Time Interface)

No.	Questions	Answers
1.	Does 'SWIFT WebAccess' mean having an account on SWIFT.com?	SWIFT WebAccess is the browser-based messaging service that will be used to access the BoE's new BERTI services, which replace the Enquiry Link Browse services. A swift.com user (user with swift.com account) with Ordering permissions will be needed to submit the e-forms to register to the BERTI services, as described in the webinar and Getting Started Guide.
2.	If you already have SWIFT access for Enquiry Link browse do you need another SWIFT access for BERTI?	<p>BERTI is a separate WebAccess service from Enquiry Link therefore participants need to register for the new BERTI WebAccess services and to configure the end- users. The BERTI WebAccess services have new URLs and IP addresses.</p> <p>The physical access (as the connectivity) used for Enquiry Link can be the same, but each entity must register to the new service(s).</p>
3.	Will access to BERTI still be via browser authenticated by user's security tokens?	<p>BERTI will still be accessed via SWIFT the same way as RT1 is accessed today and access to SWIFT will continue to be managed by your SWIFT security officers. However access to BERTI will not be solely managed by the Bank; from TS3 Participants will be able to set up Principal Users (PU), which the Bank will set up at the request of a Participant, following the receipt of an authorised request. Those PUs will then be able to manage access to BERTI for users within their organisation. As a contingency, if a PU is unable to manage access for their users the Bank will update BERTI access upon receipt of an authorised request. A new External Sailpoint solution will be deployed within the SWIFT portal, which will enable PUs to manage access.</p>

		Authentication into BERTI will change: we will federate on SWIFT credentials, avoiding the need to have passwords reset by the Bank.
4.	If we use a Service Bureau to access the Enquiry Link Browse, will they also need to make changes to allow all of this to happen	Make sure you speak to your contact at the Service Bureau to ensure they are following this closely. If you are able to run Enquiry Link today via your Service Bureau, you should be able to do the migration to BERTI. However, we recommend you have this conversation with your contact(s) anyhow.
5.	We have spoken to our Service Bureau they don't have all the information required currently but believe this shouldn't be a problem	Please share the Getting Started Guide document with them, it should give them all the information they need.
6.	Will the new BERTI & MIRS services have new IP addresses and new URLs?	<p>Please see the list of URLs of the BERTI and MIRS WebAccess services:</p> <ul style="list-style-type: none"> • swift-mirs-boe2-pilot.browse.swiftnet.sipn.swift.com (swift.mirs.boe2!p service) • boe-rtgs-portal-pilot-pe.browse.swiftnet.sipn.swift.com (boe.rti.wa!pe) • boe-rtgs-portal-pilot-pu.browse.swiftnet.sipn.swift.com (boe.rti.wa!pu)
7.	Are there particular browsers recommended for the WebAccess services?	<p>Webaccess GUI 7.6 is qualified by Swift on the following browsers:</p> <ul style="list-style-type: none"> • Chrome – 106.0.5249.119 (32-bit) • Microsoft Edge - 106.0.1370.52 (64-bit) • Firefox ESR – 102.4.0 (64-bit) <p>Please also consult the SWIFT WebAccess Configuration and Troubleshooting Guide document in section “Client System Configuration (Browser and Operating Systems)”. The document is published on swift.com (Knowledge Centre (swift.com))</p>

8.	BERTI WebAccess is mandatory or Optional?	BERTI (Bank of England Real Time Interface) replaces Enquiry Link Browse. As a WebAccess service it is mandatory for all Reserves and Settlement Account Holders therefore you are required to register.
9.	We use Alliance Lite to access Enquiry Link but we don't get Messages. Do we need to make any changes?	User configuration is not required for Lite2 users to access BERTI. Once you register to the BERTI service the individual Lite2 user will see the URL in the Browse dropdown menu.
10.	The initial e-forms are for registration to the services on company level and individual user set-up follows once company access granted? Is that understanding correct?	For BERTI, that is correct. Access to BERTI for individual users will be managed via 'RCEP' - the 'RTGS CHAPS Engagement Portal' which is being rolled out to all RTGS account holders. Your Principal Users will be able to set up access for Standard Users.

IV. MIRS		
No.	Questions	Answers
1.	What is the MIRS service used for? If we use BERTI will we need to sign up to MIRS as well?	<p>Market Infrastructure Resilience Service (MIRS) is a fully diversified RTGS application, hosted and operated by Swift, that provides operational and business continuity services to Bank of England in case of failure of primary site.</p> <p>Only CHAPS Direct Participants are required to sign up to MIRS.</p>
2.	Will the new BERTI & MIRS services have new IP addresses and new URLs?	<p>Please see the list of URLs of the BERTI and MIRS WebAccess services:</p> <ul style="list-style-type: none"> • swift-mirs-boe2-pilot.browse.swiftnet.sipn.swift.com (swift.mirs.boe2!p service) • boe-rtgs-portal-pilot-pe.browse.swiftnet.sipn.swift.com (boe.rti.wa!pe) • boe-rtgs-portal-pilot-pu.browse.swiftnet.sipn.swift.com (boe.rti.wa!pu)
3.	Are there particular browsers recommended for the WebAccess services?	<p>Webaccess GUI 7.6 is qualified by Swift on the following browsers:</p> <ul style="list-style-type: none"> • Chrome – 106.0.5249.119 (32-bit) • Microsoft Edge - 106.0.1370.52 (64-bit) • Firefox ESR – 102.4.0 (64-bit) <p>Please also consult the SWIFT WebAccess Configuration and Troubleshooting Guide document in section “Client System Configuration (Browser and Operating Systems)”. The document is published on swift.com (Knowledge Centre (swift.com))</p>

V. Messaging		
No.	Questions	Answers
1.	Are CAMT statements mandatory for indirect participants?	No, they are not mandatory. If you currently receive an MT950 statement, you will need to change to be able to receive a camt.053 statement. But BoE is not mandating statements for firms who do not currently receive them.
2.	If our internal systems are already being set up to receive camt.053 via the FINPlus network for other camt.053 messages are the Bank of England additional requirements needed (if so is this because of the set-up of your own CUG)	Please see the answer provided to question #7 in this section.
3.	Will the Bank of England support other message types than camt.053, e.g. liquidity transfers, etc.?	<p>The BoE is currently migrating all existing MT messaging (including statements and liquidity advice) to ISO 20022 equivalents.</p> <p>For Reserves Account holders who are not CHAPS Direct Participants, all Statement messages (MT950s) will be provided in ISO 20022 format (camt.053). Reserves Account Holders do not currently receive other non-payment messages (the information is instead available via the GUI). MT messaging will no longer be available from RTGS from TS3 go-live.</p> <p>For CHAPS Direct Participants, all non-payment messages received today (e.g. MT950s and MT298/nn) will migrate to ISO 20022 either at TS2.1 or TS.3 (depending on the preference they have expressed).</p>

4.	DNS scheme participants get MT298/11,12,13 & 14, will that be moved to ISO as part of TS2.1?	If they are a CHAPS DP, they have chosen whether to move from TS2.1 or TS3. For everyone else it will change at TS3.
5.	What is the difference between Pre-prod and UAT environment?	UAT will be used for earlier testing phases. The pre-production environment is as close to live as feasible and will be used for dress rehearsals as well as Participant Group Testing.
6.	Does these queue names required to match somewhere from our side. I.e. Cloud or SIL settings?	For Alliance Cloud and Lite2 users, the SNF queues are acquired at SWIFT side. There is no requirement to use/configure matching names at the customer side.
7.	Will the pacs.002 be both Negative and Positive, will the pacs.002 always be sent for both outcomes?	Yes, the pacs.002 can be either; in the context of the InterAct copy service