

Training Newsletter

Latest news about SWIFT Training offering

Announcing our 2019 training catalogue and updates to SWIFTSmart

We are happy to announce the release of our [2019 training catalogue](#). You'll find in it all the information you need on how you and your team can keep your skills and knowledge up to date with our range of eLearning courses, security bootcamp, certifications, and tailored learnings.

We have also adopted a new facilitation approach for our tailored learning to encourage user engagement during our sessions, and we are very pleased by the positive response it has received.

Meanwhile, we are continuing to expand [SWIFTSmart](#) in line with the latest industry developments, with extra content on Security awareness for staff, MyStandards, SWIFT gpi, Payment Controls, and many more. To date, over 45,000 users leverage our free community eLearnings. Make sure you don't miss out!

We are always open to comments and feedback on our services: please feel free to email us [here](#).



Ella Wu

Head, FCC, Analytics Solutions & Training, APAC Professional Services

What's new

SWIFT gpi: introduction, tracker, observer, directory, rulebook, and much more

If you are onboarding gpi, your team is the key to your successful implementation.

Ensure they prepare for the project roll out, and grow their understanding of the components that make for the new standard in global payments by leveraging one of our e-courses.

[Discover now](#)

New security awareness courses available to train your staff

At the request of the community, we have released a set of generic security awareness eLearning courses that can help you implement effective cyber security programmes for your employees.

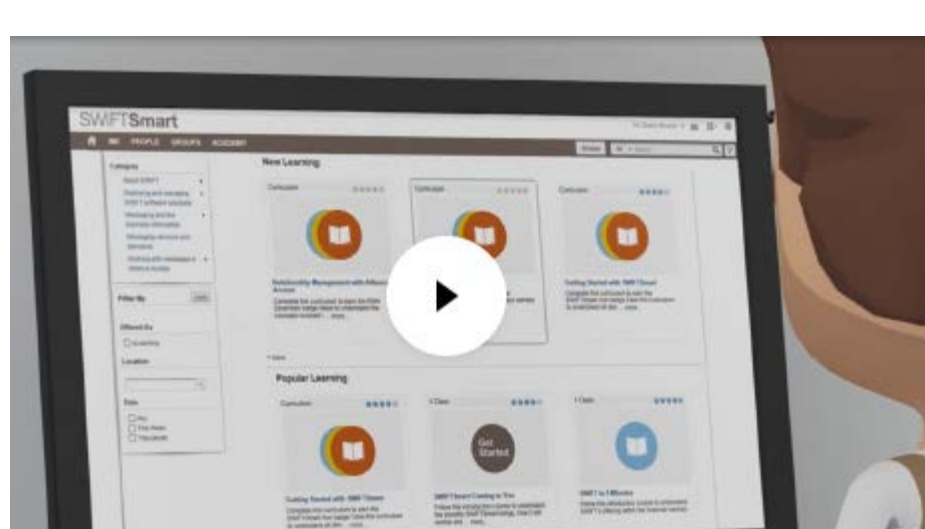
These courses are designed to help them to detect phishing attacks, build best practices when working from home, in public places, or to protect your company's assets.

[Discover now](#)

Try the new SWIFT Cyber Security Game!

Employees who work on your SWIFT infrastructure, and who want to build an understanding of the SWIFT Control Framework can do so in a fun way with the new cyber security game, where they can master the key security practices that are required to combat fraud efficiently.

[Play it now](#)



Are you prepared for the Standards release?

SWIFT is updating its messaging services, by enhancing or replacing older message formats with more modern, structured standards. November 2019 and 2020 will see a whole host of changes to the interface and messages for treasury, letter of credit and guarantees. Why not explore our standards release overview courses to discover more?

[Discover now](#)

Payment Controls

In 2018 SWIFT formally announced at Sibos the launch of the Payment Controls solution, a new in-network solution designed to combat fraudulent payments and increase security and trust across the financial community. The product package includes a set of eLearnings providing training and guidance on the service for operators and administrators. Why not discover them today on SWIFTSmart?

[Discover now](#)

Assign your learning coordinator

Do you need to create comprehensive training reports on your employee usage of SWIFTSmart?

Do you want to assign training sessions to your employees and be able to monitor their completion?

If so then why not visit the [SWIFTSmart help centre](#) and find out how to use the new learning coordinator function? Our [quick tips videos](#) provide for a handy user guide.

Tailored learning and facilitation

When SWIFT consultants come to your premises to deliver customised training sessions, we want to ensure that your employees get the most value out of their time away from their desks.

Our most popular training packages have recently been updated to increase the focus on the key learning objectives and promote more group interaction and practice.

SWIFT trainers are experts in the latest training facilitation techniques and will use these to enhance participant engagement and long-term skills retention, to ensure your employees become more proficient with SWIFT services and products.

Order your own session today from [the SWIFT Training catalogue](#).

SWIFT Security Bootcamp

In 2019 we will continue organising the Security Bootcamp training sessions in key financial centres. These sessions will shed light on security-related roles and responsibilities. [The SWIFT Security Bootcamp](#) is a must for any Security Officers, CISO's, auditors and risk managers.

For further information please [read our factsheet](#) and do [check out the available dates and locations](#).

Discover our new courses

mySWIFT

Discover how mySWIFT can help you to manage your SWIFT services and products, keep track of your orders and invoices, and how it can access online support.

[Enrol now >](#)

Build Your Instant Payments Solution

Understand the challenges to implementing an instant payments solution in a fragmented market.

Discover how SWIFT can help you to build a cost-effective solution.

[Enrol now >](#)

Sanctions Screening: Compliance Policy

Discover how Compliance Officers manage filter configurations, such as lists, message types, and hit rates from the Sanctions Screening Administration menu.

[Enrol now >](#)

The KYC Registry: the Consumption Process

This course explores the consumption workflow, of requesting and consulting your correspondents' KYC information, and how to grant access to your own KYC profile.

[Enrol now >](#)

SWIFT gpi – Professional curriculum – Tracker GUI

Understand the fundamentals of the SWIFT gpi Tracker GUI.

[Enrol now >](#)

Introduction to SWIFT WebAccess

This module explores how users connect to and view web pages hosted by service providers on the SWIFT network. It also explores the differences between SWIFT WebAccess and SWIFTNet Browse.

[Enrol now >](#)

Join the SWIFTSmart community

Not on SWIFTSmart yet? Remember this community service is part of the basic product package available to all SWIFT users and that all courses are available online at no extra charge!

[Create your swift.com account](#)

Most popular modules on SWIFTSmart

[Understanding SWIFT basics >](#)

[SWIFT gpi: Introduction to SWIFT gpi >](#)

[BIC \(Business Identifier Code\) >](#)

[SWIFTNet Public Key Infrastructure \(PKI\) >](#)

[SWIFT Customer Security Controls Framework >](#)

[Financial Community and Messaging Needs >](#)

[SWIFT Security Profiles >](#)

[Cyber Security: Customer incidents >](#)

[Introduction to the Payments Market >](#)

[Introduction to Alliance Access >](#)

Stay connected



About SWIFT

SWIFT is a global member-owned cooperative and the world's leading provider of secure financial messaging services. We provide our community with a platform for messaging, standards for communicating and we offer products and services to facilitate access and integration; identification, analysis and financial crime compliance. Our messaging platform, products and services connect more than 11,000 banking and securities organisations, market infrastructures and corporate customers in more than 200 countries and territories, enabling them to communicate securely and exchange standardised financial messages in a reliable way. As their trusted provider, we facilitate global and local financial flows, support trade and commerce all around the world; we relentlessly pursue operational excellence and continually seek ways to lower costs, reduce risks and eliminate operational inefficiencies. Headquartered in Belgium, SWIFT's international governance and oversight reinforces the neutral, global character of its cooperative structure. SWIFT's global office network ensures an active presence in all the major financial centres.