



TRAINING NEWS

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Thank you for your participation in 2015!



As 2015 draws to a close, the SWIFT Training teams would like to thank all the participants around the globe who followed SWIFT training this year. We appreciate your active participation in the training sessions and value your constructive feedback.

In 2016, we will continue to improve our training offering to better address your technical and business challenges. Some of the key initiatives to look forward to in the New Year include: better targeted courses to Market Infrastructures (MIs) and Corporates, increased local presence in Latin American markets, addressed security management issues with SWIFT Security Bootcamp, as well as introduction of the online learning platform SWIFTsmart! Ensure you do not miss anything: consult regularly our [Training Catalogue](#), follow us on [LinkedIn](#) or simply e-mail us at swift.training@swift.com to learn more.

We wish a Happy Holiday Season and hope to welcome you back in 2016!

WHAT'S NEW IN 2016

Targeted courses to Market Infrastructures



With the growing spread of the SWIFT footprint, MIs will continue to drive training opportunities in 2016 and onwards. Throughout 2015, SWIFT organised numerous community training sessions for MIs and financial institutions around the globe including: a large scale community training to the user group in Bangladesh, ISO 20022 trainings on the New Payments Platform (NPP) in preparation of the Australian domestic real-time payment system, ISO20022 trainings for high value payments in Jordan, etc. Next year, SWIFT will continue to work closely with the National User Groups to gather community-specific interests and tailor our training to gain more relevance to the local markets, e.g.: a community training in Cambodia planned in the first quarter of 2016; a Money Market Statistical Reporting (MMSR) workshop helping European financial institutions to comply with the MMSR key reporting obligations.

Targeted courses to Corporates



In 2016, SWIFT will continue assisting the corporates to speed up their treasury management in a secure, more accurate and lower cost manner. SWIFT has developed a number of training programmes, targeted at Corporate institutions: e.g. *The Corporate Guide to SWIFT*, *ISO20022 for Corporates*. In addition, financial institutions are also gearing themselves up with up-to-date SWIFT messaging knowledge to provide SWIFT connectivity and business solutions to their corporate clients. We proudly notice that the SWIFT qualification programmes for corporate sales experts have gained recognition in the financial industry. In 2015, close to 500 participants successfully passed the programme.

Increased presence in Latin American and Caribbean markets



In 2015, SWIFT brought several catalogue courses to Mexico and delivered tailored trainings to clients in Costa Rica, Ecuador, Guatemala, Honduras, Bahamas, Cayman Islands and other countries. Given the increasing interest for SWIFT in the region, the Training teams will continue working closely with the SWIFT offices in Miami and Mexico to bring higher SWIFT awareness in Latin American and Caribbean markets in 2016.

SWIFT Security Bootcamp



In an era of pertinent cyber threat, security management is high on everyone's agenda. Also within SWIFT operation, security plays a prominent role. Unfortunately, many institutions struggle to find the right organisational structure to fit the security functions and often run sub-optimal processes and procedures, which leads to exposure to certain vulnerabilities or risks. The SWIFT Security Bootcamp aims to shed light on the security-related roles and responsibilities, will help institutions to trigger the right questions internally to ensure security is managed in the best way possible, and provide the necessary know-how to manage all activities in line with best practice. >>

Online learning with SWIFTsmart – coming soon!

SWIFTsmart will soon give you the flexibility to train your staff worldwide from the comfort of their desks – whether you're looking for an introduction to SWIFT or advanced instructions on SWIFT message standards.

We are creating an environment that will offer short content modules with engaging animations, exercises, quizzes to help all users understand and use SWIFT. These modules will also be organised in learning paths adapted to different user profiles and behaviours.

SWIFTsmart is being piloted in Q4 2015 & Q1 2016, with a controlled ramp-up continuing throughout 2016. We will make a subset of our current portfolio available at the launch. During the course of 2016, more content will be progressively added, ensuring the highest standards of quality and allowing users to become accustomed to using the new channel. The full portfolio is expected to be available by 2017.

About us

Contact our team of experts to find the right training for your needs, by sending us an e-mail at swift.training@swift.com or visit our website www.swift.com/training.

About SWIFT

SWIFT is a member-owned cooperative that provides the communications platform, products and services to connect more than 10,500 banking organisations, securities institutions and corporate customers in 215 countries and territories. SWIFT enables its users to exchange automated, standardised financial information securely and reliably, thereby lowering costs, reducing operational risk and eliminating operational inefficiencies. SWIFT also brings the financial community together to work collaboratively to shape market practice, define standards and debate issues of mutual interest. Visit www.swift.com to learn more about SWIFT.