

Daiwa Capital Markets, Hong Kong

Hubbing implementation for existing BIC

"We were grateful for SWIFT's excellent service in the entire SWIFT online ordering processes such as BIC code migration ordering. They have demonstrated to understand our project requirements and user's major concerns and proposed appropriate solutions to resolve the issues. We were also pleased with their Service Partner's efforts as they had implemented all project tasks in a professional manner even though the project schedule was tight. With no hesitation, we would look forward to working with SWIFT in future projects and recommend their service to our colleagues."

<Dennis Leung Kam Cheong, Director, Project Management and Business Analysis Department>



The challenges

- Internal expertise and resource are limited
- Require SWIFT certified experts for the hubbing project
- Time constraints to meet business deadlines.
- Business and Operation risks if wrongly implemented on existing system environments.

The solution

- Overall project implementation done by SWIFT experts.
- Qualified personnel conducting the on-site hubbing implementation services
- Hubbing Implementation base on best practice and tailor for customer requirements.

The benefits

- One service contract with single point of contact
- Low risk, efficient and effective to meet the deadlines
- Hubbing and configurations are in accordance to best practices and SWIFT recommendations

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