



*SWIFT Services:
Expert support.
Your virtual team.*

Benefits

- > Meet regulatory demands
- > Reduce operational risk
- > Improve operational processes
- > Leverage subject matter experts



Supporting Financial Market Infrastructures at every step

Setting up and changing your business operations is easier than ever with SWIFT Consulting Services

As a Financial Market Infrastructure your role is crucial to the financial market you serve. The daily challenges of fostering financial stability are many. Added to this are the changes and mandates required by regulators and regulation. It is likely that you have been affected by one or other of CPSS-IOSCO, EMIR or Dodd-Frank. And perhaps you now have additional goals? They include: Proving compliance with the regulators principles and recommendations, to improve efficiency and reduce risk?

Other recurring themes from regulators are markets harmonisation and cost reduction on payments and settlements. If you are impacted by initiatives such as T2S, SEPA, SGX or a new RTGS, you may be required to review your business operations. And, the outcome of such analysis could require significant changes to your operations and processes. In some cases, you may need to adopt new message formats, improve business flows and invest in new infrastructure.

Your needs... our solutions

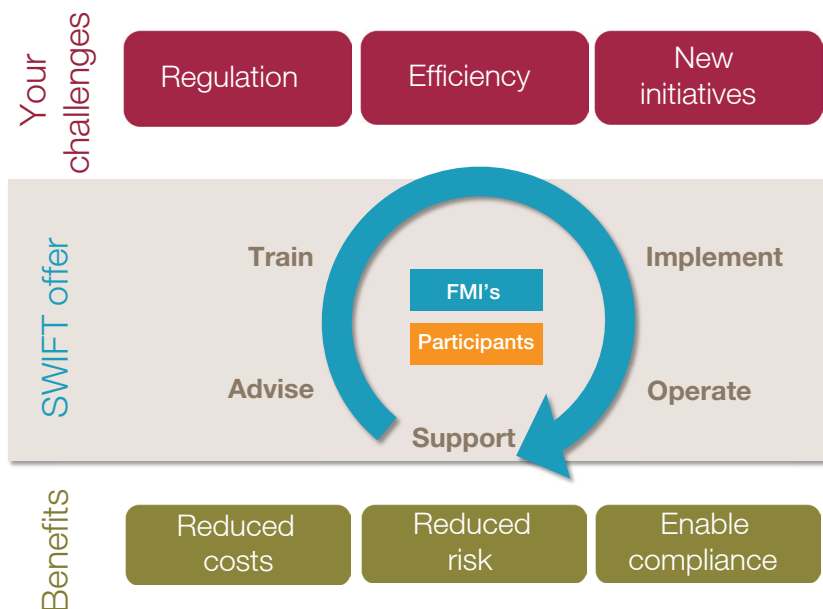
Fortunately, the SWIFT Consulting Services team is here to help with the challenges that come with regulation. Whether you are starting-up a new Financial Market Infrastructure or you need to introduce changes in your existing SWIFT infrastructure, we have the expertise to support you:

— Design your Financial Market Infrastructure

SWIFT business consulting team can support you from the early stages of your project. This includes requirements gathering, analysis and optimisation of the business flows. We can help design a cost efficient and risk-free infrastructure that meets the regulatory requirements and constraints. As an integral part of your project team, you can benefit from our expertise in messaging, standards and operational excellence.

— Implement your Financial Market Infrastructure

Once the design of your FMI is agreed, often the challenge is not only to implement it, but to deploy it to all of your participants. SWIFT Consultants can help you accelerate this implementation, and when needed, we can manage the complete project. We can also ensure your participant's readiness so they meet your requirements and plan.



④ SWIFT Services Offering

For your participants, we can provide a community consultation including: requirements gathering and solution design, community migration including assistance with testing and integration services.

— Operate your Financial Market Infrastructure

When the new solution has been successfully tested and you are ready for go-live, SWIFT Consulting Services can help you manage this critical step with specific migration assistance. After go-live, we can provide regular technical reviews of your infrastructure. SWIFT also offers support packages that can help you to operate your FMI in the most efficient way. We can provide training for your staff and members. And when needed, we can create and deliver a customised training package designed for your specific needs.

— Change and adapt your Financial Market Infrastructure

Whether driven by technology evolution, cost reduction, or offering innovation you may need regular operational reviews. Here too, SWIFT experts can support you. Over many years and customer engagements, SWIFT has developed a methodology to assess the impact of a migration and change on business operations.

This highlights the functional gaps and/or differences. We can provide a detailed roadmap for implementation and future operating models in line with your business needs.

SWIFT services offering

Over the years of working with market infrastructures across the globe, we have refined our formula for delivering best-in-class services. It is the unique combination of our people, knowledge, experience and approach that makes SWIFT the best solution.

People

Our consultants have excellent skills, experience and understanding of the financial industry and its underlying operations. In all, they bring over 15 years experience of complex industry migration project support.

Knowledge

SWIFT is not only a key player in the financial industry. We have a unique blend of knowledge, standards and the subject matter experts to bring to your project.

Experience

Imagine an advisor who knows your business as well as you do. SWIFT prides itself on being a Market Infrastructure and on having extensive experience of working with MIs around the globe.

Our customers are the best testimony of our success. Some recent examples:

- **Our Business Flow Review for Singapore Exchange** included ISO messaging standards adoption covering readiness analysis, recommendations on messaging formats and Business process changes.
- **The National Payment System in Lebanon, Banque du Liban** included Consultancy Support for the end-to-end programme management of the new domestic national payments infrastructure.

Approach

We have a practiced and tested methodology to implement and migrate Market Infrastructures to new standards, new technology and new business flows, as well as helping clients with community migration. Our systems and processes help customers offer the best service to their customers.

A proven formula to support you

SWIFT has been creating solutions to address the opportunities and challenges of the global financial community, for over 40 years. This knowledge and expertise is there to support your organisation in many ways. We can help ease the implementation of changes to your infrastructure and make the most of your operations. We can enable you to train and develop your staff to the level you need.

SWIFT experts are always there. We keep you going, resolve your issues and propose improvements where seen. We are a flexible extension to the expertise in your team. We are your back up plan, your peace of mind.

SWIFT Services: Expert support — Your virtual team.

For more information, please contact your SWIFT account manager or visit www.swift.com/consultingservices.