

Dear SWIFT user,

Issue 2 - 2014

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Welcome to the latest issue of the SWIFT Training newsletter. In this issue, you will learn more about a new course on RMA and find out why IBL Bank has participated in the Alliance Access Administrator certification.

We also invite you to follow us on Twitter @swiftcommunity and join the discussion on #SWIFTtraining.

Operating RMA

Are you looking for a focussed course on the Relationship Management Application (RMA)? Do you want to get a clear understanding of the concepts involved, learn how to set up and maintain your correspondent relationships and find out how to integrate RMA in your SWIFT environment? Sign up now for this new web class!

This course is designed for anyone who needs a detailed understanding about exchanging RMA authorisations with correspondents, including RMA managers, Alliance Lite2 administrators or security officers.

> [More information on the content of this course](#)

> [More information on the SWIFT web class](#)

Lebanon's IBL Bank validates Alliance Access skills with SWIFT certification

First Alliance Access Administrator certification in Lebanon (and Middle East) confirms IBL Bank s.a.l. Lebanon has extensive expertise in configuring and maintaining a system critical to its daily operations.

Johnny S. El Hadchity, IT System Administrator at IBL Bank s.a.l Lebanon, a candidate in Lebanon, has recently become the first in this country to be awarded the Alliance Access Administrator certification. Given the opportunity as part of his career development to attend the SWIFT Training on Managing SWIFT Alliance Access in Dubai, and to try for the certification, Hadchity says he was particularly interested in the course content because it covered not just technical but also administration aspects. "This was important to strengthen my contribution to my company, IBL Bank", he says.

The benefit for IBL Bank of the training and certification include creating consistent skill levels and having a recognised standard for skills aligned with organisational frameworks, adds Elie Hlayel, Head of the IT department, IBL Bank. Specialised training is an important element of the IBL Bank HR policy, as it helps to reduce staff turnover and encourages knowledge to be retained.

IBL's strong belief in the importance of human capital is translated into continuous training, as an efficient means to enhance productivity: because certified people are typically more productive.

At a personal level, Hadchity believes the certification has brought him a number of benefits:

"Thanks to IBL Bank's training opportunities, my skills are enhanced and recognised in my bank and I can perform better in my job. I also gain better recognition and responsibility in my organisation."

> [Read the full article on swift.com/training](http://swift.com/training)

> [Find out how you too can become a certified Alliance Access Administrator](#)

SWIFT Training catalogue 2014

The 2014 issue of the SWIFT Training catalogue - bundling our offering of classroom courses, web classes and self-study options - is now available on swift.com/training.

Don't hesitate to download it and share it with your colleagues to draw your personalised training plan. If you wish to receive a paper copy, simply send us an e-mail to swift.training@swift.com.

> [SWIFT Training catalogue 2014](#)

SWIFT Training course schedule - Design your training programme

The latest course schedule is available on the [SWIFT Training website](#). You can look for courses using several criteria, such as country, learning channel and language.

If you would like to register for a course, search for the course of your choice and complete the online registration form. You will receive a confirmation of your registration within 24 hours.

If the proposed course schedule is not exactly what you are looking for or if the topics or timing do not fit your needs, remember to take a look at the [SWIFT eTraining](#) suite or reserve your slot for a **tailored on-site training**.

To register for SWIFT Training courses, you need a swift.com user name and password. If you don't have one yet, [simply register on swift.com](#) and you will receive instructions via e-mail. Registering for SWIFT Training will become more secure whilst remaining as easy as it was before!

> [Online course catalogue and schedule on the SWIFT Training website](#)

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