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The global provider  
of secure financial messaging services

# SWIFT Training

Latest news about our training offering

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October 2017



Dear customer,

While we are preparing for Sibos Toronto, memories of last year's event flash back. SWIFTSmart, launched last year at Sibos Geneva, is blowing out its first candle. With 16,500 users, representing more than 5,500 financial institutions globally, SWIFTSmart has exceeded our expectations. In parallel, our team worked relentlessly to further bring you the most qualitative content on a state-of-the-art e-learning platform. Some 30 learning modules were added, many more were translated, and the overall user experience on the platform was enhanced.

On top of that, our tailored learning portfolio expanded and the security boot camps are confirmed to run for another year. Also, our certification programme will be completely revamped. Needless to say, our agenda is packed with news! Come hear about it at Sibos during our [SWIFTSmart demo session at the SWIFTLab](#) or at one of our upcoming SWIFT events ([PSF APAC](#), [PSF Europe](#), [SOFE](#)).

## Dana Brants

Head of Marketing Services



### SWIFTSmart at SIBOS

Discover how you can successfully roll out SWIFTSmart to your teams and how it guarantees you a qualitative and consistent



### SWIFTSmart update

We are continuously working on new courses. The following topics will be made available in 2018:

training approach, throughout your organisation. Join us for a SWIFTSmart [demo session on the SWIFTLab stand](#) at Sibos on **16 October from 13:15 to 13:45** . You can also schedule a demo session for another time.

- Global payments innovation (gpi) business and technical requirements
- Securities settlement and reconciliation with ISO 20022
- Corporate Actions with ISO 20022
- Distributed Ledger Technology (DLT)
- SWIFTNet 7.2
- Managing Alliance Access: routing, restore, archive, backup
- Alliance WebPlatform : introduction, configuration and monitoring
- Alliance Lite2 and AutoClient: introduction and operation
- Interface troubleshooting guidelines

## New SWIFT Certification programme: validate your skills

Many hiring managers face the same challenge: how can you be sure that candidates have the required level of SWIFT skills and knowledge? And how can you accurately assess those? Also, how do you ensure the same level of skills and knowledge across the globe? The new SWIFT Certification programme will help you out with an advanced level of skills validation.

- Specific exams based on clear learning tracks
- Validate employee skills & benchmark knowledge
- Help in the recruiting process
- Get confidence in the quality of staff / candidates
- Subscription per user / delivery via Tailored training events

From Q1 2018, we will offer a variety of certification types, each focusing on specific roles.

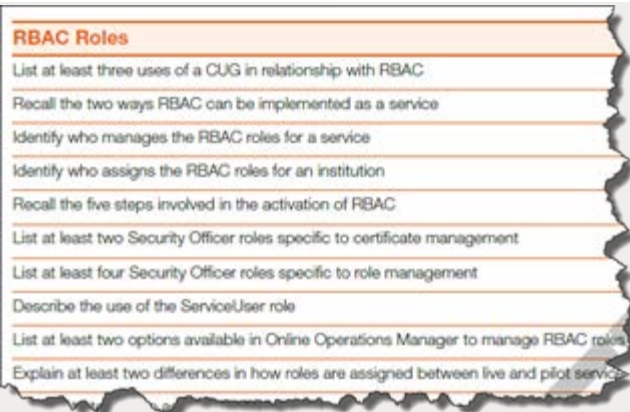
- SWIFT Certified Expert – Payments (new)
- SWIFT Certified Expert – RMA (new)
- SWIFT Certified Expert – SWIFTNet Security Officer
- SWIFT Certified Expert – Alliance Access Administrator
- SWIFT Certified Expert – SWIFT for Corporates Specialists
- SWIFT Certified Expert – SWIFT for Corporates Client Advisor

Clearly defined and documented learning objectives will show exam content, and individuals who successfully pass the certification exam will be acknowledged experts on the specified topic.

In a first phase, these certification tracks will be exclusively delivered via Consulting Services. As part of the roadmap, we are working towards a technical solution to proctor exams online.

To ensure high levels of knowledge retention, defined expiration dates will be associated to each of the tracks (3 years for Business exams and 2 years for Technical exams).

As a result, all qualifications passed in the past



(until December 2017) will be set with an expiration date of December 2019, guaranteeing a 2-year validity of the legacy programmes. From 2020 onwards, these old qualifications will no longer be valid.

### About SWIFT

SWIFT is a global member-owned cooperative and the world's leading provider of secure financial messaging services. We provide our community with a platform for messaging, standards for communicating and we offer products and services to facilitate access and integration; identification, analysis and financial crime compliance. Our messaging platform, products and services connect more than 11,000 banking and securities organisations, market infrastructures and corporate customers in more than 200 countries and territories, enabling them to communicate securely and exchange standardised financial messages in a reliable way. As their trusted provider, we facilitate global and local financial flows, support trade and commerce all around the world; we relentlessly pursue operational excellence and continually seek ways to lower costs, reduce risks and eliminate operational inefficiencies. Headquartered in Belgium, SWIFT's international governance and oversight reinforces the neutral, global character of its cooperative structure. SWIFT's global office network ensures an active presence in all the major financial centres.

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