

Release 7.0 Troubleshooting Seminar at LARC 2014



*SWIFT Training
Our knowledge,
your solution*

This one day Release 7.0 Troubleshoot Seminar will provide recommendations, guidelines, tips and best practices that will allow you to maintain your SWIFT infrastructure and resolve operational problems. During the seminar you will learn how to obtain the most important diagnostic information that will expedite your interactions with the SWIFT technical experts when reporting a problem. This course is tailored for technical staff and will allow you to detect and isolate the source of a problem in your SWIFT environment while minimising down time and increasing efficiency for your operations.

Audience

SWIFT system administrators who understand how to operate our messaging application and wish to deepen their understanding of troubleshooting.

Prior knowledge

Experience in configuring and managing some or all SWIFT messaging applications.

Course content

- Introduction to troubleshooting techniques, including being prepared
- Troubleshooting communication equipment including testing and analysing point of failures
- Troubleshooting SWIFTNet Link including diagnosing and investigating application and OS interactions
- Troubleshooting Alliance Gateway including diagnosing and investigating application and OS interactions
- Troubleshooting Alliance Web Platform including diagnosing and investigating application an OS interactions
- Troubleshooting Alliance Access including diagnosing and investigating application an OS interactions
- Troubleshooting FIN connections
- Monitoring techniques for SWIFTNet Link, Alliance Gateway and Alliance Access
- Making the most of SWIFT support resources

More information

Please send an email to joann.castro@swift.com or visit www.swift.com/training.



Seminar



1 day



Connectivity