

Adjustments to the Customer Security Controls Framework (CSCF) cycles

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SWIFT's Customer Security Programme is a robust framework designed to reinforce cyber protection across the financial community. Since 2017, the Customer Security Controls Framework, a central pillar of the programme to support SWIFT users, has been progressively strengthened to encompass numerous mandatory security controls, and last year, 93% of SWIFT users representing 99% of FIN traffic attested their compliance to these controls.

Every year, we continue to raise the bar on the programme, and in 2020 we had planned to move the status of two controls that are currently 'advisory' to 'mandatory', and also to mandate independent assessments for the attestation process.

However, in light of the Covid-19 pandemic, we recognise that SWIFT users are heavily focused on business continuity and that in some cases, IT and other process changes are on hold. To make sure that the implementation of these upcoming reinforcements is practical for our community, we have re-phased the originally published timelines.

By the end of 2020, we are asking SWIFT users to re-attest against the 2019 set of controls. From July 2021 until December 2021 we will expect re-attestation to bring your institution in line with the combined control framework requirements for 2020 and 2021, supported by an independent assessment.

Summary of re-phased timelines

- In 2020, you must re-attest to CSCF v2019 between early July and end of December, affirming whether you are compliant with all 19 mandatory controls. We recommend that you use the latest CSCF version as it contains control clarifications. Before submitting your attestation, you must always do an architecture and controls reassessment, and you need to reflect any changes that have been made to your infrastructure.
- In 2020, if you are in position to implement CSCF v2020 controls, or are in a position to support your attestation with an
 independent assessment, you are encouraged to do so.
- In 2020, you can still submit your attestation with a self-assessment. As from mid-2021, you will need to support your
 attestation against CSCF v2021 with an independent internal or external assessment.

We have prepared a list of FAQs to answer questions you may have, and invite you to attend one of our upcoming CSP webinars for more information.

Please contact Support if you have any further questions.