



*Monitoring  
and Alerting of your  
critical SWIFT  
components*

**Benefits**

- > Peace of mind while we monitor your SWIFT components
- > Personal alert and notification mechanism.
- > No need to install software or deploy new hardware

Financial institutions need to manage and monitor their SWIFT infrastructure while guaranteeing availability even beyond standard business hours. Monitoring SWIFT applications takes time and effort. Navigating the complex landscape of monitoring solutions available and selecting the right monitoring tools require upfront planning and detailed configuration. It often involves complex links to be set up, along with updating outdated alerting mechanisms. By selecting the right solution you can reduce costs, mitigate risks and support optimal business performance. It will give you peace of mind and ensure you have free time to pursue more productive activities that can bring real value to your institution.

**How can SWIFT help?**

In order to maximise your SWIFT infrastructure efficiency, a proactive approach is better than a reactive approach. Identifying and resolving issues affecting your SWIFT components before they impact your business critical services are in your best interest.

SWIFT is uniquely placed to undertake this monitoring task for you. We have advanced 24 x 7 monitoring solutions in place and can therefore immediately spot if one of your critical components is down. You can now benefit from this by being notified if one of your connectivity components are impacted even before you detect it.

**Who is it designed for?**

The service is optional to those with current Standard Plus and Premium Support packages.

The monitoring service can only be offered over fixed line connections, meaning customers who have an Alliance Connect Gold or Silver Connectivity Pack.

**How does the Monitoring and Alerting solution work?**

SWIFT will monitor your BIC and associated Logical Terminals, your SWIFTNet Link connections and your queue thresholds. Upon an abort, disconnect or queue threshold exceeded event we will notify you by sending an e-mail and/or SMS message informing you about the affected component that triggered the alert. We take into account your monitoring hours and downtime, to avoid sending you false alerts.

**Ready to order?**

Contact your SWIFT account manager or go to [www.swift.com/support](http://www.swift.com/support) to order. You can also view our full range of support options here.