

# Operating the Relationship Management Application



*SWIFT Training  
Our knowledge,  
your solution.*

## You will learn how to

- ▶ Integrate RMA in your SWIFT environment
- ▶ Perform day-to-day tasks using the Relationship Management Application

The Relationship Management Application has been introduced as the method for setting up and maintaining correspondent relationships in the SWIFT environment. This module will give you a clear understanding of the concepts involved and how to put them in practice.

## Audience

Everyone who needs a detailed understanding about exchanging RMA authorisations with correspondents, including RMA managers or Security Officers.

## Duration

SWIFT eTraining: 3 hours  
On-site training: as per your requirements

## Prior knowledge

A basic understanding of Alliance Access would be an advantage.

## Course content

- An introduction to the Relationship Management Application
- Setting up RMA
- RMA general principles
- Query/answer messages
- Creating/accepting/rejecting/deleting authorisations
- Granular authorisations using RMA Plus
- Exporting/importing RMA authorisations

## More information

Please visit [www.swift.com/training](http://www.swift.com/training).